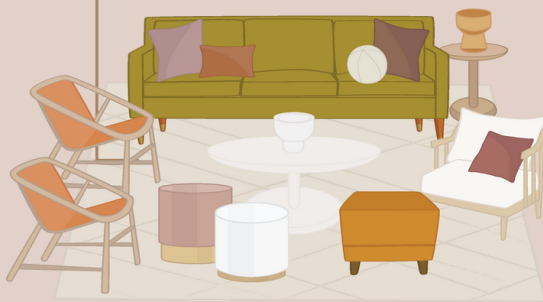


WE CAN'T WAIT TO WORK WITH YOU! WE CAN'T WAIT TO WORK WITH YOU! WE CAN'T WAIT TO WORK WITH YOU!



bespoke decor

BESPOKE HQ | RENTAL PICKUP

4428 JUNEAU STREET
BURNABY, BC. V5C 4C8

604.809.0660 HELLO@BESPOKEDECOR.CA
AFTER-HOURS EMERGENCY LINE 236.986.9060



THE BESPOKE NEED TO KNOWS

YOU ARE RESPONSIBLE FOR CONFIRMING ALL FINAL DETAILS OF YOUR RESERVATION. DOUBLE CHECK ACCURACY IN DECOR ITEMS, QUANTITIES, CONTACT INFORMATION AND DELIVERY DETAILS.

MAKE SURE WE NAILED IT!



***FREE* RENTAL PICKUP
FROM BESPOKE HQ**

**PICK UP & RETURN HOURS:
MONDAY-SATURDAY FROM 11AM-4PM**

Kindly choose a pick-up window if your schedule allows.



WHAT TO PREPARE:

- Invoice number
- A suitable sized vehicle
- Moving materials appropriate for your vehicles needs
- Rain plan for open truck beds/trailers

★ [HELPFUL TIPS FOUND HERE!](#) ★



**FOR DELIVERIES
& ONSITE SERVICES**

DELIVERY WINDOW

Your delivery window is when our truck will arrive to your venue. If you have booked a set-up with Bespoke, the set-up time will be accounted for separately.

**ARE YOUR ONSITE &
SECONDARY CONTACTS NOTED?**

We require contact information for someone who will be available for our arrival.

★ [LEARN MORE HERE!](#) ★



**DON'T FORGET
TO CONFIRM!**

***ORDERS ARE NOT CONFIRMED WITHOUT PAYMENT & E-SIGNATURE!
ALL PAYMENTS ARE NON-REFUNDABLE
ALL CONTRACTS EXPIRE IN 7 DAYS WITHOUT PAYMENT**

\$ AVOID POST EVENT FEES \$

PLEASE TAKE CARE WITH INVENTORY AND ONLY USE ITEMS ONLY AS INTENDED. YOU ARE SOLEY RESPONSIBLE FOR THE INVENTORY WHILE IT IS IN YOUR CARE. NO HIGH HEELS DANCING ON THE SOFA, OK?

**EATING OFF
CHARGER PLATES**

THESE ARE NOT FOOD SAFE OR DISHWASHER SAFE! USED FOR DECORATIVE PURPOSES. ANY FOOD DEBRIS WILL RESULT IN CLEANING FEES.

**FOOD SCRAPS
ON TABLEWARE**

FOOD MUST BE RINSED FROM UTENSILS AND PLATES BEFORE RETURNING

**CANDLE WAX
ON LINENS**

KEEP THOSE CANDLES CONTAINED AND AVOID WAX DRIPPINGS ON OUR LINENS

**ADDITIONAL
FEES**

ADDITIONAL FEES MAY RESULT FROM ANY TYPE OF DAMAGE, EXTRA CLEANING, MISSING ITEMS, DELAYED OR MISSED RETRIEVALS, & LATE RETURNS. FEES ARE UP TO THE DISCRETION OF BESPOKE DECOR.

**FIVE
MOST COMMON
PARTY FOULS**

**MOISTURE
DAMAGE**

BE MINDFUL OF RAIN, DEW, SPRINKLER SYSTEMS, OR TIPSY DRINKS. ALL MOISTURE WILL RESULT IN DAMAGE FEES.